

October 9, 2020

Dear Residents and Family Members,

I am writing to update you on the order by the Ohio Department of Health that permits indoor visitation starting October 12, 2020. We are very excited to have you return to our facility. There are requirements regarding indoor visitation that are mandated by the Ohio Department of Health that are included in this letter. Mentor Ridge Health and Rehabilitation also have guidelines to assure your visit is as safe as can be. Please know that when visiting a congregate care setting such as ours there is a risk of COVID-19 exposure. Please consider this when choosing to visit.

Mentor Ridge Health and Rehabilitation may permit indoor visitation if there has been no new onset of COVID-19 cases in the last 14 days. If your loved one is in isolation precautions, an indoor visit will not be permitted until the precautions have been lifted. The facility may consider the amount of community spread in our area and local hospital capacity when scheduling indoor visits.

Please contact Mentor Ridge Health and Rehabilitation at 440-299-5500 to schedule your visit. Please enter the facility at the Front entrance. We appreciate your patience as we continue to navigate this pandemic. We know the value that your visit will bring in helping our residents through this challenging time.

Please do not hesitate to call me if you have any further questions or concerns.

Sincerely,



Executive Director